

Wendi Patience

I joined the One Voice Wales team in April 2014 as an Administration Officer, part of my role included the One Voice Wales training programme for Community and Town Councillors. As the demand for training gradually increased, this has become the main part of my role.

My work background is very varied. I qualified in Hotel, Catering and Institutional Operations and worked for many hotels, as Front Desk staff, Night Auditor and then, when I moved back to Wales, a hotel sales team in Swansea. I then worked for a Catering company as a Temp Controller, a stressful but very rewarding position, before I transferred to another arm of the parent company as Management Support.

Following a brief hiatus, having my daughter, I filled-in for the Stock Controller at a local company where I was kept on and fulfilled further roles in sales and administration whilst continuing with my Stock Controller role – another very interesting role as I occasionally got to try my hand at basic manufacturing amongst other things. From there I began working for a Scaffolding company that had no administration staff in place, and I developed their administration system and trained subsequent employees within the organisation.

On a personal note, I love music and singing, I love my snakes and tattoos and will probably not be seen with the same hair colour, or style, more than a few times.