

# One Voice Wales – Innovative Practice Conference

## 'ADDRESSING THE DIVERSE NEEDS OF OUR COMMUNITIES'

Wednesday 3rd July 2024 10:15am – 3:45pm  
Hafod a Hendre, Royal Welsh Showground, Builth Wells



10:15	Welcome	Cllr Mike Theodoulou, Chair One Voice Wales
10:20	Setting the Scene for Today's Conference	Lyn Cadwallader, Chief Executive, One Voice Wales
10:30	The changing needs of communities and the role that community and town councils can play in addressing the diverse needs of communities	Shelley Davies, Deputy Director (Futures and Integration) Health and Social Services Group, Welsh Government
11:00	Age Friendly Communities – How councils can develop services that account for the needs of older people	Rachel Bowen, Director of Policy, Older People's Commissioner for Wales
11:40 - 12:00	Short Break	
12:00	Engagement with young people and accounting for their needs in service provision	Councillor Tom Moses, Project Leader CWBR (Youth) Pembrokeshire
12:40 – 1:20	Lunch Break	
1:20	Risk Assessment – the requirements in relation to insurance including legal expenses cover	Brian Brookes (Risk Manager) Clear Insurance
2:00	Amid a Persistent Cost of Living Crisis – What support is available to councils to meet these major community challenges	Emma Goode, Cost of Living Manager, One Voice Wales
2:30 – 2:40	Short Comfort Break	
2:40	<p><b>Break Out Groups:</b></p> <p>Community Wellbeing and Resilience (Youth) Project in Pembrokeshire – What Works?</p> <p>Cost of Living Crisis and its impact on local people throughout Wales</p> <p>Effective Engagement with all sections of the community</p> <p>Addressing the needs of older people</p>	<p>Councillor Tom Moses, Project Leader</p> <p>One Voice Wales Cost of Living Team</p> <p>Blaenavon Town Council</p> <p>Rachel Bowen and Sion Evans, Older People's Commissioner Team</p>
3:25	Plenary Session – To receive short feedback reports from Leaders of Break Out Groups	One Voice Wales to co-ordinate
3:45	Conclusion of Conference	Cllr Mike Theodoulou, Chair One Voice Wales