

Un Llais Cymru



One Voice Wales

Annual Report

April 2014 – March 2015

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CONTENTS	
<i>One Voice Wales Chair's Introduction</i>	3
<i>Headline Achievements 2014 -15</i>	4
<i>Key Services</i>	6
- Provision of legal advice	6
- General advice in respect of improving service delivery	6
- Providing information on policy development	6
- Supporting the implementation of the National Training Strategy through arranging training for councillors and clerks	7
- Promoting take-up of all-Wales opportunities	7
- Promotion of best practice and providing opportunities for collaboration	8
- Guidance on improving community involvement and engagement in local issues	9
- Newsletter and new publications	9/10
- Website	
- Services of Development Officers	11
<i>Management Arrangements & Staffing</i>	11
<i>Appendix 1 – Financial Information 2014-15</i>	13
<i>Appendix 2 – Members of the National Executive Committee 2014-15</i>	14



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Lywodraeth Cymru
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One Voice Wales Chair's Introduction

Cllr Bryan Grew, Mold Town Council

Welcome to the 2014-5 One Voice Wales Annual Report.

The report summarises the range of work and achievements of the service over the past year. The year has seen formal consultation begin on the details of the new Reform of Local Government system in Wales. This has confirmed the need for an independent voice to represent the Community and Town Council sector at a time of significant financial austerity and organisational change.

One Voice Wales is committed to working collaboratively with its partner organisations, including member councils, the Welsh Government, the Welsh Local Government Association and the Society of Local Council Clerks. Over the last three years One Voice Wales has increasingly worked with a range of other national and regional organisations and supports the organisations objective of being a collaborative networked body representing the interests of the community and town council sector in Wales.

Community and Town Councils are the most local part of our democracy and play an integral role in the functioning of communities in Wales. They provide our neighbourhoods, villages and towns with a democratic voice and a structure for taking action – real people power at grassroots level.

We need more local democracy with more empowered people and places. The 2016 Assembly election provides an opportunity for politicians of all parties to support our most local, and increasingly important, level of governance. A chance to demonstrate their commitment to citizen-led action, which protects local assets and services and delivers responsive services based on local priorities – all of which improves lives and enhances communities.

The coming year will see further developments for the sector that will help it improve the prospects of communities in Wales but with the changing economic environment there will be significant organisational and cultural challenges for the community and town councils moving forward. One Voice Wales will be working to ensure these developments are realised fully and local councils supported through this period of change.

Finally, I wish to thank the staff team for their support to me and the other National Executive Committee (NEC) members and for their dedication in ensuring that One Voice Wales provides a service of the highest quality to all its members and partner organisations.

2. *Summary of Headline Achievements in 2014-15*

- ✓ Over 76% of all councils in membership of One Voice Wales, with that membership spread throughout Wales (South Wales - 78%; and Mid & West Wales – 74%; North Wales – 78% (which is a 3% increase on the previous year). Membership is lower in Mid & West Wales however even here the picture is improving with a net growth in members this year. Excluding Pembrokeshire, membership in Mid Wales & West Wales is currently 82% - comparable with the previous year. We are anticipating an increase in membership in Pembrokeshire for 2015-16 based on feedback received from non-member councils who attended One Voice Wales training sessions in 2014-15.
- ✓ Sixteen Charter agreements are in place with another 1 being finalised and several others underdevelopment or in the pipeline. This is an increase of two on the previous year and includes one with Brecon Beacons National Park. Much of this work is being taken forward through our Area Committees and membership of One Voice Wales enables councils to influence charter development.
- ✓ The councillor training programme being fully implemented throughout Wales. During 2014-15 96% of participants rated the training as ‘satisfied’ to ‘highly satisfied’ and 95% wanting to attend further modules.
- ✓ Held our second Larger Councils Conference as part of our annual calendar of events run by One Voice Wales
- ✓ Climate Change Adaptation Project, Phase II work was completed and the findings were presented to the Larger Councils Conference on 9 July 2014 at the Royal Welsh Showground. Feedback on the project is very positive and we now have a range of case studies to share with the local councils sector. Following on from this work a Sustainable Living Conference was held on 17 September in Cardiff where Paul Egan provided a presentation on the above project. Again the work of One Voice Wales has been showcased.
- ✓ During April 2014 the Chief Executive presented at two Shared Learning Seminars run by the Wales Audit Office on Asset and Service Devolution run in Cardiff and Llanrwst respectively. Feedback from the events suggested One Voice Wales had a very positive impact on the delegates who attended and had positive implications for the wider public sector community. As a consequence of our partnership working the Auditor General agreed to run two national events in January 2015 with One Voice Wales on the issues of asset and service devolution entitled ‘Better Use of Public Assets’.

- ✓ The CEO attended a range of conferences representing the community and town council sector in Wales including the PAVO Conference where joint working with the Third sector was discussed and this will be taken forward with colleagues from Powys CC; Sustainable Development Network Annual Conference where the views of the Community and Town Council sector was fed into the discussions on the Wellbeing of Future Generations Bill; attended the Wales Co-operative 'Doing things differently' conference where opportunities were taken to promote the work of community and town councils and the opportunities for joint working with social enterprises; joint presentation by the CEO and Rob Andrew (Cornwall CC) to representatives of the Vale of Glamorgan CC and Vale of Glamorgan C&TC's the outcome of which was that there are several C&TC's investigating how 'cluster' arrangements could be made to work in their area; the CEO and Deputy CEO attended the All Wales Improvement Network Annual Conference and raised the profile of One Voice Wales exhibiting materials and taking part in seminars; and finally, the CEO made a presentation to the newly formed Risca Town Council on the benefits of membership of One Voice Wales and the role OVW plays in representing the community and town council sector.
- ✓ We continued to represent the sector on the Local Government Partnership Council attending one meeting during 2015-16. One Voice Wales has continued its representation on the Local Service Board European Structural Fund Advisory Board during 2014-15 as well as sitting on the Participation Cymru Advisory Board and Sustainable Futures Commissioner Advisory Panel.
- ✓ During 2014-15 One Voice Wales continued its representative role for the sector sitting on the, Welsh Government Future Generations Bill Advisory Group, Welsh Government Welsh Water Strategy Panel, Welsh Government National Assets Working Group, Welsh Government Third Sector Assets Working Group as well as establishing bi-monthly meetings with the Deputy Director for the Local Government Policy Division. Additionally the Chief Executive met with the Local Government Boundary and Democracy Commission for Wales and Independent Remuneration Panel for Wales. We represented the sector on the Sustaining Local Services Ministerial Task and Finish Group. The CEO on behalf of One Voice Wales attended the formal unveiling of the Welsh National Memorial in Flanders on 16th August 2014. One Voice Wales greatly assisted the fundraising efforts for the establishment of a Welsh National Memorial. The ceremony was covered widely by the media in Wales and Peter Carter Jones, co-ordinator of the appeal gave a personal thanks to the community and town councils who supported the appeal and One Voice Wales for our support in assisting the fundraising efforts on BBC Radio Wales Roy Noble show on Sunday 17th August 2014.
- ✓ One Voice Wales comprehensive response to the consultations on the Planning Bill and evidence given at the National Assembly Environmental and Sustainability

Scrutiny Committee Government Committee in November 2014 as well as representing the sector at the National Assembly Finance Committee review in February 2015 on the powers of the Public Services Ombudsman for Wales.

3. *Key Services provided to Member Councils 2014-15*



The following sections summarise the services that One Voice Wales provides to its members.

Provision of legal advice

Member councils are able to contact One Voice Wales, via their Development Officer, to receive legal advice on all matters relevant to their council. Increasingly, answers to these queries can be given by One Voice Wales' staff but, where this is not possible, a Service Level Agreement is in place with the National Association of Local Councils to provide legal advice and in 2014-15 One Voice Wales passed approximately 55 matters across for advice. We have recognised that the complexity of issues facing local councils has increased and often relates to matter of service or asset devolution including queries with regard to lease documents and contracts.

General advice in respect of improving service delivery

In addition to legal advice, One Voice Wales deals with a wide variety of other queries across the entire scope of a council's business, e.g. financial, human resource/organisational, planning, standing orders, etc. This service continues to operate very effectively and, during 2014-15, over 95% of queries were answered within 5 working days.

Providing information on policy development

Local government policy is devolved substantially to the National Assembly for Wales and, through maintaining close links with the Welsh Government and others, One Voice Wales is able to advise its member councils on the full spectrum of policy matters. Where relevant this also extends to the UK and European levels. The organisation is also increasingly being asked to give evidence to a range of National Assembly and other committees and enquiries. During 2014-15 we presented evidence to the National Assembly Environment and Sustainability Committee in relation to the Planning Bill, represented community and town councils at Welsh Government advisory boards including National Assets Working Group, Wellbeing of Future Generations Advisory Group, Place Leadership Advisory Group

and co-ordinated the distribution of information on consultations and/or guidance to the sector by working increasingly with organisations such as the Information Commissioners Office for Wales, Independent Remuneration Panel for Wales, Local Government Boundary and Democracy Commission, Wales Audit Office, Environment Agency, Welsh Office, Welsh Government and the National Assembly.

Supporting the implementation of the National Training Strategy through arranging training for councillors and clerks

The National Training Strategy is fundamental to enhancing the quality and effectiveness of local councils. 2008-09 saw the launch and continued development of the new modular training package for councillors, developed with support from the Welsh Government. During 2011-12 we undertook a root and branch review of our training offering and developed a comprehensive Training Strategy and Action Plan – including the development of a new course on community engagement and the development of ‘bespoke’ training packages to councils. A comprehensive schedule of courses was published in early autumn 2011 and feedback from these courses has been excellent, from both new and more experienced councillors. One Voice Wales is also providing a bursary to local councils with an annual budgeted income of less than £40k, funded by the Welsh Government, to encourage smaller councils to participate in the training.

During 2012-13 One Voice Wales undertook a comprehensive Training Needs Survey of the sector and this has helped to inform our strategic thinking and training programme development for future years. We were also very grateful for Welsh Government support that enabled a comprehensive review of the existing training materials to be undertaken in December 2014 with course materials for the period 2014-15 having been updated and amended to reflect changes in legislation and practice. During the last quarter of 2013-14 One Voice Wales commissioned ‘devolution of services’ training module to be developed. During 2014-15 we had significant take-up of this training with over a dozen bespoke courses run for local councils and we are anticipating continued demand for this training in 2015-16.

One Voice Wales continues to work closely with the Society of Local Council Clerks (SLCC) to support the introduction of the Certificate in Local Council Administration for Wales. The organisation is represented on the Monitoring and Verification Board for the Certificate in Local Council Administration (England & Wales) and also sits on the Institute for Local Council Management. During 2014- 15 One Voice Wales attended several SLCC branch events including the SLCC Wales Conference where the CEO provided a presentation. During 2015-16 we will continue to collaborate with the Society of Local Council Clerks and others to promote the professionalisation of the sector. In May 2014 we held our second joint Training Symposium with the SLCC at Venue Cymru, Llandudno which proved a huge success with presentations by the Auditor General and Chair of the National Assets Working Group. We will be holding another event in May 2015 in Mid Wales where the keynote address will be given by Leighton Andrews AM, Minister for Public Services.

Promoting take-up of all-Wales opportunities

There are a number of all-Wales innovations taking place in the public and private sectors and many present an opportunity for community and town councils to derive benefit from. A number of preferential deals for One Voice Wales members have been offered to member councils, for example, consultancy services (which underline the benefits of membership to councils, e.g. specialist human resources, health and safety services and accountancy services) We introduced a new service to member councils in 2013-14 following the establishment of a partnership with a Christmas lighting company based in Llanelli which enabled local councils to accrue savings of up to 30% on previous years expenditure and this has been offered to local councils in 2014-15. One Voice Wales also enabled the continuation of a deal with an ICT company for the provision of websites to local councils at £500 including set up costs and email. Additionally during 2014-15 One Voice Wales worked with a range of organisations including CADW, War Memorials Trust, Heritage Lottery Fund, CyMAL, Climate Change Commission, Cardiff University, Cynnal Cymru, Independent Remuneration Panel for Wales, Local Government Boundary and Democracy Commission, Environment Agency, Severn Wye Energy, Caldicot and Wentloog Drainage Board, Ordnance Survey and several Welsh Government divisions including presentations being made to Area Committees and the Larger Council Committee on the opportunities available for funding initiatives and training. This work will continue in 2015-16 and One Voice Wales will be working with community and town councils to maximise take-up of funding during the period for communities across Wales and in particular on how community and town councils can play a greater role in 'Place planning' and regeneration of towns across Wales and ensuring their views are fed into local community planning activity.

Promotion of best practice and providing opportunities for collaboration

As well as ensuring members are well-informed regarding national developments, One Voice Wales provides opportunities for members to come together to discuss matters of local interest and share experiences. This normally takes place through our Area Committees, Larger Councils Committee and our quarterly National Executive meetings but specific events are also organised as necessary. During 2014-15 the format of our Area Committees continued to be increasingly business focussed to enable as much exchange of information between local councils, the identification of good practice initiatives and consideration of issues relating to Community and Town Councils to occur.

In 2014-15 a series of joint seminars were run with the Information Commissioners Office on issues such as Data Protection and Freedom of Information. In 2014-15 we continued to work closely with the Independent Remuneration Panel (IRP) for Wales with One Voice Wales Chief Executive Officer attending Panel meetings and a survey of the sector undertaken by the IRP. During 2015-16 we will continue to develop the Larger Local Councils Committee and related services, recognising the particular interests of the larger councils in Wales. In 2014-15 we held our second Larger Councils Conference with over 90 delegates in attendance. A series of best practice workshops were held and feedback was extremely positive. We will be holding a third Larger Councils Conference in 2015-6 in July. These initiatives will be developed within existing staff resources accompanied by anticipated sponsorship from supplier agencies and sponsorship enquiries will be actively pursued in the early part of the financial year to make this a reality.

In April 2014-15 the Chief Executive presented at two Wales Audit Office seminars on Land and Asset Devolution as well as assisted in the development of a 'Better Use of Public Assets' seminar run jointly with WAO and Welsh Government.

Guidance on improving community involvement and engagement in local issues

In order to represent their communities effectively it is vital that councils are well-informed of the needs of all those in the communities they serve. One Voice Wales provides practical advice on these matters as well as sign-posting councils to specialist support such as Participation Cymru. During 2012-13 and 2013-14 we implemented successful new training modules on community engagement and they continued to be well subscribed courses in 2014-15. Additionally, during 2014-2015 One Voice Wales worked with PLANED based in Pembrokeshire on the 'Community Voices' funded programme to investigate how community councils can deploy community development initiatives to assist in developing plans for their local areas. Over 70 delegates attended the event benefitting from workshops on community engagement approaches and devolution of services and assets.



Co-ordination of an annual conference for member councils

One Voice Wales organises an annual conference for the sector, enabling councillors to hear directly about developing policy and service delivery agendas. The 2014 conference held at the Royal Welsh Showground proved to be a huge success with several high profile speakers including the new Public Services Ombudsman for Wales and a representative of Cornwall County Council presenting and approximately 20 organisations exhibiting their services or products for the benefit of those attending which generates an additional income for One Voice Wales. This event attracted around 210 council representatives from 140 plus councils

across Wales, receiving very positive feedback from all involved. Unfortunately the Minister for Local Government was unable to attend the One Voice Wales national conference. To ensure the Conference and AGM continues to be a success the Conference Working Group formed in 2010-11 will continue to operate into 2015-16. The remit of the group will continue to review and evaluate the conference and AGM as well as set in place actions for improvement for the event year on year including attracting greater numbers of exhibitors and attendees to the day's event as well as identifying additional sponsorship opportunities. During 2014-15 we re-aligned personnel roles within One Voice Wales and the South Wales Development officer has a thematic responsibility for commercial activities in One Voice Wales.

Newsletter and new publications

A full-colour quarterly newsletter is published and issued to member councils, highlighting developments in the sector at a national and local level. The newsletter is also issued to a range of partner organisations to raise the profile of the sector in general. During 2014-2015 we continuously reviewed the format of the publication and recommended amendments to the content and structure which were introduced and importantly we have begun to attract new advertisers. Additionally we made copies of our publication available to all National Assembly members to ensure they are abreast of developments occurring within the sector.

A further development will be the introduction of thematic Good Practice documents setting out case studies on the work of community and town councils in Wales and it is anticipated this will create both a sponsorship opportunity for stakeholder organisations and an additional mechanism to promote the sectors work. During 2014-15 we provided Welsh Government with approximately 20 cases studies of 'good practice' within the Community and Town Council sector as part of the development of the White Paper on Reforming Local Government and we will continue to identify and share these with member councils and stakeholder organisations in 2015-16.

These initiatives will be developed within existing staff resources accompanied by anticipated sponsorship from supplier agencies – we will be further developing our 'Suppliers Directory' during 2015-16 and it is anticipated this will derive new income streams for One Voice Wales over the course of the financial year.

Website

The One Voice Wales website, developed with support from the Welsh Government, had been operational for over 6 years and although functional was proving a little outdated when compared with comparator organisation's websites. Funding for this development was gratefully received from Welsh Government in 2014-15 and an overhaul of the website undertaken and deployed As well as greatly enhancing the level of general information available it will make the organisation much more accessible and enable One Voice Wales to deliver information more quickly and timely to its members and encourage greater networking within the sector. Enhancements will include payment via the website, forums, RSS enablement allowing One Voice Wales to link to other organisations more effectively and efficiently.

Additionally during 2015-16 we will continue to update the content of the website and identify opportunities for income generation.

Services of Development Officers

One Voice Wales currently employs three Development Officers and a Deputy Chief Executive and Resources Manager who act as the primary point of contact for member councils and are actively involved in the delivery of the services outlined above. They are also involved in promoting One Voice Wales at a local level. As a consequence of support received by Welsh Government in 2014-15 One Voice Wales will be working with Academi Wales in the early part of 2015-16 financial year to identify if One Voice Wales can create workplace efficiencies. Additionally during 2015-16 we will continue to support all community and town councils in Wales in investing the ICT grant programme funding stream made available in 2012-13 – and for website developments and support the Welsh Government aspirations set out in the Local Government Democracy (Wales) Act 2013.

The Deputy Chief Executive and three Development Officers service the Area Committees, as follows:

North Wales

- Ynys Môn
- Meirionnydd
- Arfon/Dwyfor
- Conwy and Denbighshire
- Wrexham and Flint

Mid Wales

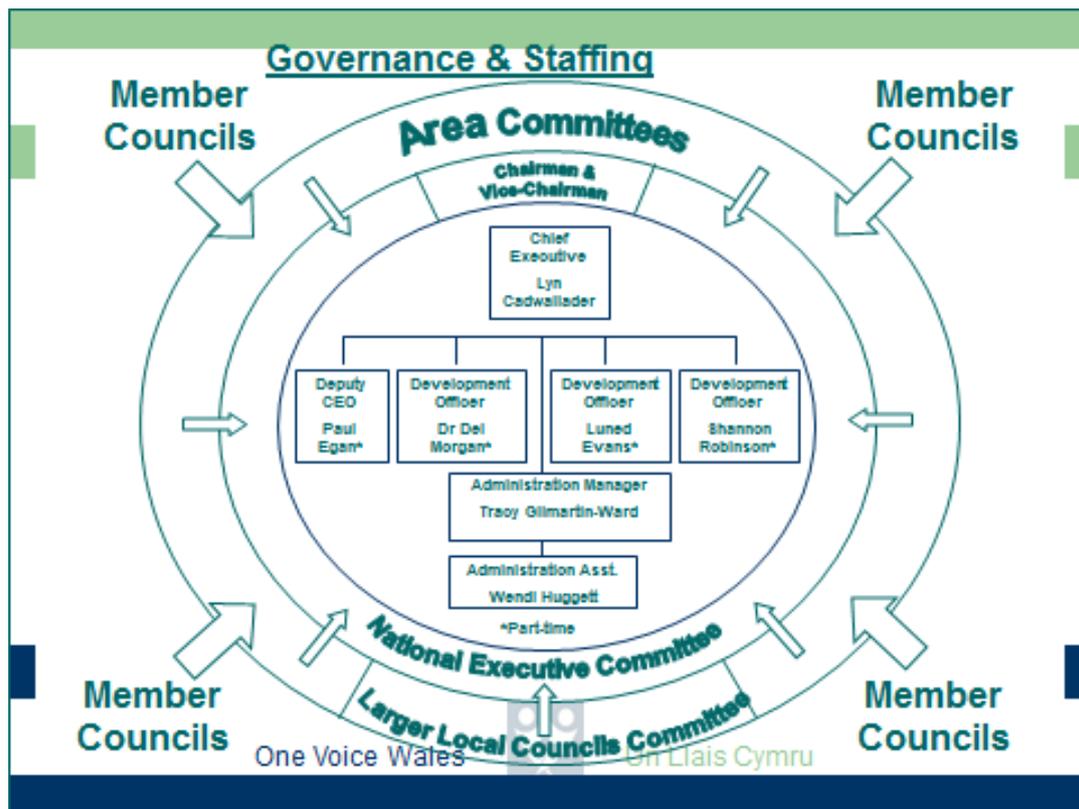
- Maldwyn
- Brecon and Radnor
- Ceredigion
- Carmarthenshire
- Pembrokeshire

South Wales

- Swansea (Deputy Chief Executive)
- Neath Port Talbot (Deputy Chief Executive)
- Monmouth and Newport
- Bridgend / Vale of Glamorgan / Cardiff
- Rhondda Cynon Taff / Merthyr Tydfil / Caerphilly
- Blaenau Gwent / Torfaen

4. *Management Arrangements & Staffing*

The following diagram summarizes the governance and management arrangements for One Voice Wales until 31 March 2015 – please see overleaf.



One Voice Wales is governed directly by its member councils. The membership decides key policy and constitutional matters at the organisation’s Annual General Meeting. There are 16 Area Committees established on a geographical basis and each member council can nominate two representatives to sit on the appropriate Area Committee. The Area Committees are a key means by which the officers of One Voice Wales liaise with the membership at a local level. Quarterly meetings are held which provide an opportunity for specific topics to be addressed by guest speakers, common issues to be discussed and for feedback/comments on national developments. Increasingly the Area Committees are also nominating representatives onto county and regional level bodies, e.g. Local Development Plan Stakeholder Groups, Health Board Stakeholder Groups and Rural Development Partnerships. Following funding from Welsh Government in 2014-5 the governance of One Voice Wales was reviewed and we will be working to become a Company Limited by Guarantee in 2015 -16.

Appendix 1 – Financial Information 2014-15

4

UN LLAIS CYMRU - ONE VOICE WALES INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31 MARCH 2015

	Notes	2015 £	2014 £
INCOME			
Subscriptions		169,962	159,404
Welsh Government Grant		93,000	93,000
Other Grants		21,052	65,765
AGM Fees		13,106	14,300
Training Income		29,766	21,894
Sponsorship		23,728	20,568
Consulting		10,886	19,232
Other		<u>3,532</u>	<u>5,137</u>
		365,031	399,300
EXPENDITURE			
Staff Costs	4	(227,819)	(252,200)
Office Costs		(29,753)	(29,431)
Committee Costs		(17,706)	(17,746)
Training Provision		(7,130)	(6,456)
Other Costs		(40,315)	(33,450)
Grants		<u>(18,646)</u>	<u>(62,001)</u>
		(341,370)	(401,284)
OPERATING SURPLUS / (DEFICIT)			
		<u>23,662</u>	<u>(1,984)</u>
Interest Receivable		303	342
Other Finance Income / Costs - FRS 17			
Expected return on pension scheme assets		20,000	18,000
Interest on pension scheme liabilities		<u>(18,000)</u>	<u>(22,000)</u>
		2,000	(4,000)
SURPLUS / (DEFICIT) FOR THE FINANCIAL YEAR			
		<u><u>25,965</u></u>	<u><u>(5,642)</u></u>

UN LLAIS CYMRU - ONE VOICE WALES
BALANCE SHEET
AS AT 31 MARCH 2015

	Notes	2015		2014	
		£	£	£	£
FIXED ASSETS	3		61		61
CURRENT ASSETS					
Debtors	6	16,214		20,364	
Cash at Bank		177,789		143,916	
		<u>194,003</u>		<u>164,281</u>	
LESS: CURRENT LIABILITIES					
Creditors	7	(128,304)		(109,546)	
NET CURRENT ASSETS			<u>65,699</u>	<u>54,734</u>	
TOTAL ASSETS LESS CURRENT LIABILITIES			65,760	54,795	
CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR	8		(10,000)	(20,000)	
PENSION LIABILITY	13		(165,000)	(106,000)	
NET (LIABILITIES)			<u>(109,240)</u>	<u>(71,205)</u>	
Financed By:					
FUNDS					
General Reserves	9		<u>(109,240)</u>	<u>(71,205)</u>	

The above figures are taken from the 2014/15 final accounts which are prepared by an independent qualified accountant. Full accounts are available on request.

Appendix 2 – Members of the National Executive Committee 2014-15

Cyng Trefor Jones	Cyngor Cymuned Llanystumdwy	Arfon/Dwyfor
Cyng Hywel Roberts	Cyngor Tref Frenhinol Caernarfon	Arfon/Dwyfor
Cllr Gaynor James	Pontypool Community Council	Blaenau/Gwent/Torfaen
Cllr Derry Tucker	Nantyglo & Blaina Town Council	Blaenau/Gwent/Torfaen
Cllr Hugh Patrick MBE	Ystradfellte Community Council	Brecon & Radnor
Cllr Peter Games	Crickhowell Town Council	Brecon & Radnor
Cllr John Hughes	St Fagans Community Council	Bridgend/Vale/Cardiff
Cllr Mike Cuddy, Vice Chair, OVW	Penarth Town Council	Bridgend/Vale/Cardiff Vice Chair / Is Cadeirydd
Cyng Mair Stephens	Cyngor Cymuned Llandyfaelog	Carmarthen
Cyng Wyn Edwards	Cyngor Cymuned Gorslas	Carmarthen
Cllr Ben Davies	Llanbadarn Fawr Community Council	Ceredigion
Cllr Mair Benjamin	Aberystwyth Town Council	Ceredigion
Cllr Philip Williams	Llanrhaeadr yn Cinmeirch Comm Council	Conwy/Dinbych
Cllr Richard Waters	Abergele Town Council	Conwy/Dinbych
Cllr Stephen James	Pembrey & Burry Port Town Council	Larger Local Council - Chair

Cllr Christopher Reed MBE	Llanelli Town Council	Larger Local Council - Vice Chair
Cllr Derrick Pugh	Trefeglwys Community Council	Maldwyn/Montgomery
Cllr Rachel Davies	Caersws Community Council	Maldwyn/Montgomery
Cyng Eلفed Ap Gomer	Cyng Cym Llanelltyd, Tai Cynhaeaf a Bontddu	Meirionnydd
Cyng Alun Wyn Evans	Cyngor Tref Tywyn	Meirionnydd
Cllr Trevor Phillips	Raglan Community Council	Monmouth/Newport
Cllr Helen Williams	Raglan Community Council	Monmouth/Newport
Cllr Arthur P H Davies	Coedffranc Community Council	Neath/Port Talbot
Cllr Mary Gunter	Neath Town Council	Neath/Port Talbot
Cllr Diane Lockley	Kilgetti Begelly Community Council	Penfro/Pembroke
Cllr Elfyn Rees	St Dogmaels Community Council	Penfro/Pembroke
Cyng Caerwyn Roberts OBE	Cyngor Cymuned Harlech	President, OVW
Cllr Josephine Rao	Maesycwmmwr Community Council	RCT/Merthyr/Caerphilly
Dr Ralph Cook	Pennard Community Council	Swansea
Cllr Wyn Morgan	Penllergaer Community Council	Swansea
Cllr Veronica Gay	Saltney Town Council	Wrexham/Flint
Cllr Mike Harriman	Gresford Community Council	Wrexham/Flint
Cllr Bryan Grew Chair, OVW	Mold Town Council	Wrexham/Flint - Chair / Cadeirydd
Cyng John E Lewis	Cyng Cym Llangristiolus a Cherrigceinwen	Ynys Mon
Cyng Raymond Evans	Cyngor Cymuned Llanfihangelesceifiog	Ynys Mon



ABOUT ONE VOICE WALES

One Voice Wales is the national representative organisation for Community and Town Councils throughout Wales. The vision subscribed to by One Voice Wales is:

"Working with local councils in Wales to shape places communities want to live in"

One Voice Wales aims to support Community and Town Councils in achieving this vision and has adopted the following Mission Statement to guide its work:

"To represent the interests of Community and Town Councils; raise awareness and understanding of this primary tier of government; and work collaboratively with our partners to ensure the sector contributes fully to the goal of developing dynamic and sustainable communities in Wales."

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Un Llais Cymru



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